Statement

Details of complaint receiver or disposed during the last three financial years

Telecom Circles	2004- 2005		2005- 2006		2006- 2007	
	No. of complaints received	No. of complaints disposed	No. of complaints received	No. of complaints disposed	No. of complaints . received	No. of complaints disposed
Andman & Nicobar	0	0	0	0	0	0
Andhra Pradesh	0	0	5	5	3	3
Assam	0	0	1	1	2	2
Bihar	0	0	0	0	9	7
Chhattisgarh	0	0	2	2	0	0
Chennai	2	2	2	2	6	6
Gujarat	1	1	1	1	4	4
Haryana	1	1	0	0	3	3
Himachal Pradesh	0	0	0	0	3	3
Jharkhand	0	0	0	0	1	4
Jammu & Kashmir	2	2	2	2	1	1
Kolkata	0	0	1	1	1	1
Karnataka	I	1	2	2	3	3
Kerala	1	1	5	5	5	5
Maharashtra	0	(1	8	8	2	2
Madhya Pradesh	1	1	3	3	3	3
Delhi	0	0	2	2	2	2
Mumbai	0	0	0	0	1	1
North East I	1	1	0	0	1	1
North East II	1	1	0	0	2	2
Orissa	0	0	2	2	2	2
Punjab	0	0	0	0	1	1
Rajasthan	2	2	4	4	7	7
Tamil Nadu	5	5	0	0	7	7
U.P. (E)	0	0	1	1	3	3
U.P. (W)	0	0	2	2	4	4
Uttaranchal	1	1	1	1	1	1
West Bengal	1	1	0	0	3	3
TOTAL:	20	20	11	44	83	81

Opening of new post offices

453. SHRI A. VIJAY ARAGHAVAN: Will the Minister of COMMUNICATIONS. AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether a number of villages in the country are without post office;

(b) if so, the number of villages that are not having post office. State-wise and category-wise, till date;

(c) the steps taken to meet the requirement of people for post office in these villages:

(d) whether there is any proposal to open post offices in private sector;

(e) if so, the details including the number of such post offices opened/proposed to be opened in private sector, category-wise, till date; and

(0 whether steps would be taken to drop the proposal to open post offices in private sector?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEI. AHMAD): (a) Yes, Sir.

(b) The number of villages that are not having post offices is 4.71955. The State-wise details is given in the Statement *(See* below). As regards category-wise breakup of post offices in these 4,71,955 villages, the question does not arise as postal counters do not exist at all in these villages.

(c) The Department provides facilities of daily delivery of mail at the doorstep of every customer, collects letters from letter boxes and sells stamps and stationery at the doorstep of customers in villages.

(d) No, Sir.

(e) and (f) Do not arise in view of (d) above.

Statement

State/Circle-wise Number of Villages without Post Office

SI. No.	Name of Circle	Number of Villages without Post Office
1	2	3
1.	Andhra Pradesh	2715
2.	Assam	21416
5.	Bihar	29853
4.	Chhattisgarh	16905
5.	Delhi	70
6.	Gujarat	10039
	Daman & Diu & D.N. Haveli	38
7.	Haryana	4436
8.	Himachal Pradesh	14836
9.	Jammu & Kashmir	4393
10.	Jharkhand	25930
II.	Karnataka	19305
12.	Kerala	Nil
	Lakshdweep	Nil
	Mahe	Nil
13.	Madhya Pradesh	44315
14.	Maharashtra	29370
	Goa	136
15.	North East	

1	2	3
	Arunachal Pradesh	3371
	Manipur	1748
	Meghalaya	5420
	Mizoram	294
	Nagaland	930
	Tripura	198
16.	Orissa	39407
17.	Punjab	8862
	Chandigarh	14
18.	Rajasthan	28216
19.	Tamil Nadu	6318
	. Pondicherry	233
20.	Uttarakhand	13265
21.	Uttar Pradesh	84542
22.	West Bengal	30271
	Andaman Nicobar	415
	Sikkim	250
	TOTAL:	471955

Growth rate of BSNL

†454. SHRI RAJ MOHINDER SINGH MAJITHA:
DR. MURLI MANOHAR JOSHI:

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that the increase in the number of subscribers of the cellular service provided by Bharat Sanchar Nigam Limited (BSNL) is not increasing in comparison to private sector companies:

(b) if so, the monthly growth rate of public sector company during past months in the year 2006 and 2007 in this regard:

(c) the growth rate of private sector companies during the said period; and

(d) the assessment regarding financial loss to the public sector company due to, the said decline?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) Yes. Sir. Growth of BSNL Cellular subscriber has been slow in recent months as compared to private sector companies.

†Original notice of the question was received in Hindi